## Website Policy/User Agreement

This document encompasses the user agreement, website policy, privacy policy, and cookies policy.

Welcome to the website ("Site") of Dharohar – Milestones in the Indian Securities Market ("MISM"), developed by the Securities and Exchange Board of India ("SEBI"). The term 'SEBI' in this document may also include all its employees. This document outlines the terms and conditions for using this Site, including the privacy policy. Please read this document carefully, since, by visiting this Site, you are agreeing to the terms of use specified in this website policy/user agreement, including the disclaimer and Privacy Policy mentioned herein.

SEBI reserves the right to revise this website policy/user agreement periodically. If you continue to use this Site after the revisions, it signifies your acceptance of the new terms, policies or disclaimers. You are advised to check the privacy policy of the Site on a regular basis.

### **Terms of Use**

This Site, designed, developed, and hosted by SEBI, is intended for educational purposes. While every effort has been made to ensure that the content on this Site is current and accurate, it should not be considered as a legal statement or used for any other purposes than intended by SEBI. While SEBI has made the best efforts to keep the information up to date and accurate, it makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability of the information, content, services, or related graphics contained on the Site for any purpose. The content on the Site is offered solely for informational purposes. It is not intended to serve as a substitute for, or replacement of, any professional advice. If any content appears to convey financial advice, it may be due to oversight or error, and viewers should promptly bring such errors to SEBI's attention.

SEBI cannot be held responsible or liable for any interruptions or errors in the availability of the Site and its functions, or the absence of viruses and harmful elements on the Site and server.

Any mistakes, errors, or discrepancies in the content of the Site may be brought to SEBI's attention, which will be addressed by SEBI to the best extent possible.

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SEBI disclaims all liability for any loss arising from or related to the use of this Site or its contents. Further, SEBI disclaims liability for the actions, errors, and omissions of any third party in connection with or related to use of this Site or its contents. SEBI further disclaims liability for any damage or loss of any kind, direct or indirect, resulting from the use of the Site, including reliance on its contents.

SEBI disclaims all liability for any claims, losses, or injuries arising from errors, omissions, interruptions, or inaccuracies on the Site, including those resulting from a breach of any provision in this user agreement.

SEBI disclaims all liability for any direct, incidental, consequential, special, punitive, or exemplary damages (including lost revenues or profits, loss of business, or loss of data) arising from or related to the Site, its services, or this user agreement, regardless of whether such liability is based on tort, contract, or any other legal basis.

SEBI will not be liable for any expenses, losses, or damages, including indirect or consequential losses or damages, arising from the use or loss of data, in connection with the use of this Site.

#### **Permitted Usage**

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The unauthorized commercial publication or use of materials found on the Site is strictly prohibited. If anyone intends to use these materials for commercial purposes, publication, or any other use beyond what is legally defined as fair use, they must request and obtain prior written permission from SEBI. Permission for such use is granted on a case-to-case basis, subject to the sole discretion of SEBI.

To request permission for the reproduction of materials found on the Site, please write to:

The In-Charge of Dharohar – Milestones in the Indian Securities Market Securities and Exchange Board of India SEBI Bhavan, Plot No C4-A, "G" Block, Bandra Kurla Complex Mumbai- 400051, India

Or email at : museum@sebi.gov.in

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#### **Copyright Policy**

This Site is protected by copyright laws in India and may also be subject to additional restrictions. Some materials found on the Site are the property of third parties and could be protected by copyrights.

The documentation, electronic text and image files, audio and video clips, logos, data compilations, software, and other materials present on this Site are either owned by SEBI or have been used with

the consent or permission of other persons or organizations for the sole purpose of this Site.

Users of this Site agree not to copy, reproduce, distribute, enter into a database, display, perform, create derivative works, transmit, or otherwise exploit any part of this Site, including its computer programs and other coding.

## Policy on Links, Frames and Meta Tags

Links to other websites provided on this Site are for the convenience of the public only. SEBI is not responsible for the content or reliability of these linked websites and does not necessarily endorse the views expressed within them. SEBI cannot guarantee the availability of such linked pages at all times. When you select a link to an external website, you are leaving the Site and are subject to the privacy and security policies of the owners/sponsors of the external website.

Users may create links to the home page of this Site, but these links must not portray SEBI in a false or misleading manner. Users are prohibited from framing the content of this Site.

Users are also not allowed to use metatags or hidden text that incorporate terms such as "MISM", "Dharohar – Milestones in the Indian Securities Market", or "Securities and Exchange Board of India" without the express written permission of SEBI.

## **Privacy Policy**

This Site may collect certain anonymous information about the User, such as Internet Protocol (IP) addresses, domain names, browser types, operating systems, the date and time of visits, and the pages visited. SEBI does not attempt to link this information with the identity of individuals visiting the Site unless there is an attempt to damage the Site.

Currently, this website does not collect or request any form of user data. In the future, if this Site does need to have personal information or request for it, this website policy will be amended.

Any information provided to this Site will be safeguarded against loss, misuse, unauthorized access or disclosure, alteration, or destruction.

SEBI will not disclose users' information with any other third parties unless:

- To help investigate, prevent or take action regarding unlawful and illegal activities, suspected fraud, potential threat to the safety or security of any person, violations of website in terms of use or to defend against legal claims;
- Special circumstances such as compliance with subpoenas, court orders, requests/order from legal authorities or law enforcement agencies requiring such disclosure.

### **Cookies Policy**

The Site stores some information (commonly known as a "cookie") on your computer when you visit the Site, for information purposes when you revisit the Site. The type of information that is collected as a result of a cookie being accepted by you is specific to your PC and includes the IP address, the date and time the PC visited the website, what parts of the Site were looked at and whether the web pages requested were delivered successfully. This information is anonymous; it represents a computer rather than a person.

By using this Site and accepting these terms of use, you are granting your consent to the use of cookies in accordance with the provisions of the privacy policy of this Site.

## **Right of Access**

SEBI retains the right to periodically update or alter this Site. Additionally, MISM and SEBI reserve the right to deny or limit access to this Site for any specific individual or block access from a particular Internet address at any time, without providing any reasons for such actions.

## Termination

SEBI maintains the right to terminate this Site and this Agreement at any time, without prior notice, for any reason. This includes, in the case of the User Agreement, instances where you have violated any of the provisions outlined herein.

## **Governing Law**

This document (comprising website policy, privacy policy, user agreement, and cookies policy) shall be subject to and governed by the laws of India. Any disputes arising under these terms and conditions shall be subject to the exclusive jurisdiction of the courts in Mumbai.

## Content Contribution, Moderation & Approval (CMAP) policy

The content of the website is thoroughly verified and reviewed prior to publication to ensure the dissemination of authentic and accurate information. Content is contributed by various authorized officers within SEBI as well as other reliable contributors. Once the content is contributed, it undergoes a formal approval and moderation process before being published on the website.

In case of any feedback, visitors may provide feedback using the contact form on the website. This shall be reviewed accordingly by concerned authorities.

## **Content Review (CRP) policy**

All possible efforts are taken to ensure that the content on the website remains accurate, current and up-to-date. Content is reviewed at least once every year or as soon as any significant changes occur, ensuring the integrity of information provided.

S. No	Content Element	Frequency of Review
1	About	Yearly
2	Interactive Timeline	Yearly
3	Collections Articles Videos Images	Yearly
4	3D Galleries	Yearly
5	Contact Us	Yearly

## Content Archival (CAP) policy

As the website of Dharohar – Milestones in the Indian Securities Market functions as a virtual museum, it hosts content of a perpetual nature, without any expiration dates. However, regular reviews are conducted to ensure that only relevant and valid information is displayed. Content that has expired or become obsolete will not be presented on the website.

## Website Monitoring Plan

The website is subject to regular monitoring to ensure optimal performance and functionality. Monitoring will focus on the following key areas:

- **Functionality**: All website modules are tested regularly to ensure smooth and uninterrupted functionality.
- **Performance**: Critical web pages are tested to ensure acceptable download times, ensuring the website remains accessible at all times.
- **Broken Links**: Comprehensive reviews are conducted to identify and eliminate any broken links or errors.
- **Traffic Analysis**: The website's traffic is continuously monitored to assess user engagement and performance metrics.
- **Feedback**: User feedback regarding the website and its content is actively encouraged. Any necessary adjustments or updates are implemented in response to this feedback.

# **Contingency Management Plan & Disaster Recovery Process**

Milestones in the Indian Security Market (MISM) website has been placed in protected zones with implementation of firewalls and IDS (Intrusion Detection System) and high availability solutions.

## i. Defacement Protection

- Milestones in the Indian Security Market (MISM) website is audited for protection against Security & Performance degradation.
- Any application level modification on the Milestones in the Indian Security Market (MISM) shall be followed by re-audit.
- All the server configuration and logs are monitored timely.
- Only System administrator users are allowed to access the servers for doing administration and configuration tasks.
- All the backend servers are under lock and net secured.
- Contents are updated through a CMS.
- ii. Monitoring
  - To monitor the defacement of Milestones in the Indian Security Market (MISM) website, the following team shall be responsible.
    - i. Monitoring Team:

The In-Charge of Dharohar – Milestones in the Indian Securities Market Securities and Exchange Board of India

SEBI Bhavan, Plot No C4-A, "G" Block, Bandra Kurla Complex Mumbai- 400051, India

Or email at : museum@sebi.gov.in

#### iii. Defacement Response Plan

In case of any eventuality, whoever notices the defacement (either Website Monitoring Team or Cyber Security) informs the Web Information Manager on phone as well as through mail. NIC Cyber Security Division or Help Desk also informs the Administrator of Milestones in the Indian Security Market (MISM) website on telephone and also by mail. As soon as the Milestones in the Indian Security Market (MISM) website Server Administrator gets the information regarding the defacement, s/he takes the following steps.

- According to the degree of defacement, the site is stopped or continued partially.
- Log files are analyzed to troubleshoot the source of defacement and blocking of the service.
- Type of the defacement is analyzed and fixed.
- The Portal Service is started from the DR site in case of complete loss of data or during long downtime.
- Log files are given to the security division for analysis.
- Based on security recommendations, all vulnerabilities are fixed and the application is re-audited.
- The affected/corrupted content and the site are restored from the backup.

### iv. Natural Calamity Response Plan

The Milestones in the Indian Security Market (MISM) website is hosted AWS infrastructure which guarantees uptime during such events under the SLA. The time taken for restoration depends on the degree of defacement and services affected by the defacement. The time for restoration in such cases shall be assessed as per the situation.

## **Hyperlinking Policy**

#### Links to external websites/portals

At many places on this website, you shall find links to other websites. These links have been placed for your convenience. MISM is not responsible for the contents of the linked destinations and does not necessarily endorse the views expressed in them. Mere presence of the link or its listing on this website should not be assumed as endorsement of any kind. MISM cannot guarantee that these links will work overtime and we have no control over availability of linked destinations. However, MISM shall try to review and update such link to the best of their abilities during yearly reviews.

#### Links to Milestones in the Indian Security Market (MISM) website by other websites

We do not object to you linking directly to the information that is hosted on this website and no prior permission is required for the same. However, we would like you to inform us about any links provided to this website so that you can be informed of any changes or updates therein. Also, we do not permit our pages to be loaded into frames on your site. The pages belonging to this website must load into a newly opened browser window of the User.

#### Use of Cookies:

A cookie is a piece of software code that an internet web site sends to your browser when you access information at that site. A cookie is stored as a simple text file on your computer or mobile device by a website's server and only that server will be able to retrieve or read the contents of that cookie. Cookies let you navigate between pages efficiently as they store your preferences, and generally improve your experience of a website.

MISM is using following types of cookies in our site:

- Analytics cookies for anonymously remembering your computer or mobile device when you visit our website to keep track of browsing patterns.
- Service cookies for helping us to make our website work efficiently, remembering your registration and login details, settings preferences, and keeping track of the pages you view.
- Non-persistent cookies a.k.a per-session cookies. Per-session cookies serve technical purposes, like providing seamless navigation through this website. These cookies do not collect personal information on users and they are deleted as soon as you leave our website. The cookies do not permanently record data and they are not stored on your computer's

hard drive. The cookies are stored in memory and are only available during an active browser session. Again, once you close your browser, the cookie disappears.

Use may note additionally that when they visit sections of the website where they are prompted to log in, or which are customizable, you may be required to accept cookies. If they choose to have your browser refuse cookies, it is possible that some sections of MISM website may not function properly.

# **Security Policy**

- Milestones in the Indian Security Market (MISM) website has been deployed on AWS Infrastructure with world-class security and high availability.
- Milestones in the Indian Security Market (MISM) website has been audited for known application level vulnerabilities before the launch and all the known vulnerabilities have been addressed.
- Access to web servers hosting the Milestones in the Indian Security Market (MISM) website is restricted both physically and through the network as far as possible.
- Logs are maintained on the AWS EC2 server for authorized persons.
- All the development work is done on a separate development environment and is well tested on the staging server before updating it on the production server.
- After testing properly on the staging server the applications are uploaded to the production server using SSH and VPN through a single point.
- The content contributed by/from remote locations is duly authenticated & is not published on the production server directly. Any content contributed has to go through the moderation process before final publishing to the production server.
- All contents of the web pages are checked for intentional or unintentional malicious content before final upload to web server pages.
- Audit and Log of all activities involving the operating system, access to the system, and access to applications are maintained and archived. All rejected accesses and services are logged and listed in exception reports for further scrutiny.
- Staff and authorities at the Monitoring Team monitor the Milestones in the Indian Security Market (MISM) website at intervals of three months to check the web pages to confirm that the web pages are up and running, that no unauthorized changes have been made, and that no unauthorized links have been established.
- All newly released system software patches; bug fixes and upgrades are expediently and regularly reviewed and installed on the web server.
- Server passwords are changed at the interval of three months, and circulation of credential access is controlled by the Monitoring Team.
- Milestones in the Indian Security Market (MISM) website has been re-audited for the application level vulnerability after major modification in application development

N.B: The website policy document is continuously being assessed and updated.